

[REDACTED]
Lives in London, United Kingdom

16/10/2015, 22:18

You sent

[REDACTED] just to let you know I am finding the door being open all evening on a Friday means the music is audible all through my house. When it gets to 10 it's past my son's bedtime and kind of stressful. I can't go home like everyone else, and it's loud even over my t.v. It would be good if the doors were kept closed? I also want to let you know there was a strange incident tonight. About 9:15 someone ran up my steps and hit the door with such force I thought the glass would break. Then ran away. I'm alone with my child. I was too aDon't know if anyone was witness to anything but I reported it to the police. Perhaps we could discuss the sound issue again anyway. Thanks. [REDACTED]

Enter

You sent

Sorry missing text. 'I was too afraid to look out'.

Enter

16/10/2015, 22:56

[REDACTED]
Sorry [REDACTED] just received you text. I afraid I don't know anything about the knock on the door I hope it 21st one of the children my friend was outside with them all eve The door unfortunately sometimes with food being served from the BBC and people going outside to smoke does get opened and closed a lot Let's have a talk about soon Thank you for bringing it to my attention and sorry for the in convince caused [REDACTED]

Enter

You sent

Okay. Will speak soon. My next door neighbour was also calling me about it, she has young children so it would be good to arrange something soon. I'll call you tomorrow.

Enter

20/10/2015, 23:46

[REDACTED]
[REDACTED] What would be a good time to talk [REDACTED]

Enter

21/10/2015, 08:25

You sent

[REDACTED] can do today after 12, before 1:30 or Friday after 11:30?

Enter

21/10/2015, 19:00

[REDACTED]
Sorry [REDACTED] I'm afraid today ran away with me and it's not over yet. Friday I am not around until later at cafe at Friendly Fri We have a youth night on this week mainly acoustic. I will make sure door is kept closed and tell my staff to monitor the noise as best they can . I will be there from 7 to oversee. Do you have anytime Monday strict from school? My number is 075 [REDACTED] Pls text me if any issues arise Fri with the noise

Enter

You sent

Okay. Let's do Monday. It's half term so anytime in the afternoon. I'll text u re Friday, if it's noisy.

Enter

21/10/2015, 20:58

Enter

22/10/2015, 19:27

Sorry [redacted] mistake just realised I'm going down the caravan Sat-Tues I'm in cafe most of Wed from 10am

Enter

You sent

Let's re schedule for Wednesday. I'll see if [redacted] next door can come. Just need to check my work and I'll come back with a time.

Enter

30/10/2015, 09:52

[redacted] Sorry we haven't managed to meet up half term and all that We have the Lene Lovitch band back tomorrow eve doing a benefit gig for the cafe I will make sure the doors are closed at all times We have a comedian Penny Arcade first she is on a 6 week sell out tour of Soho Theatre so she should be good The band finish at 10.45pm. I will be there all night to monitor door [redacted]

Enter

30/10/2015, 11:26

You sent

Okay thanks. Yes it's half term so have been in a bit of a rush all week. That's good to know re tomorrow; hopefully we can meet soon. I'll pop in when I can.

Enter

15/07/2016, 23:11

You sent

[redacted] the doors are open, noise really loud, it's past 11, and that's not the agreement. Really upsetting; we are in bed.

Enter

27/02/2017, 21:12

You sent

[redacted] not sure who is in charge but there is live music and the door is wide open making it v noisy for us. Could u ask them to shut it as per agreement. Thanks.

Enter

27/02/2017, 22:34

Sorry only just saw The door remained closed until finish hope it got quieter

Enter

28/02/2017, 14:14

[REDACTED]
[REDACTED]
Enter
[REDACTED]

The Gospel Choir event is on again tonight. I will be there through out the eve and make sure the door remains closed. Pls text my phone if there is any noise. [REDACTED]
Enter

28/02/2017, 14:50

You sent

Ok thanks.
Enter

30/09/2017, 17:11

You sent

[REDACTED] can the doors be shut now or the music turned down. The bass beat has been going all pm and we've had enough now. Thanks, [REDACTED]
Enter

30/09/2017, 21:00

[REDACTED]

Sorry [REDACTED] just saw your message Will turn base down tomorrow
Enter

12/10/2017, 21:30

You sent

Hello. The volume is very high and disturbing us. What time does the event finish?
Enter

[REDACTED]

Hi We have asked them to turn the volume down and Event will finish 10.30 It's a fundraiser for the Russ Housing Project Hope the noise is bit more acceptable
Enter

You sent

It's gone down but still audible, and I need to go to bed. I'm not against fund raising just noise.
Enter

12/10/2017, 22:02

[REDACTED]

This is the last one they are finishing a bit sooner than planned due to noise
Enter

You sent

Thanks.
Enter

21/04/2018, 22:33

You sent

[REDACTED]. The door is wide open. We want to go to sleep, but the noise is v intrusive. Plz can u shut the door and let us know if it will quieten down?

Enter

22/04/2018, 14:19

[REDACTED] That was a BV event last night I will talk to them I hadn't seen your message

Enter

You sent

The door closed rule doesn't seem to work....did they know about it?

Enter

You sent

And who do we contact; who is responsible?

Enter

[REDACTED]

The event was run by the new chair [REDACTED] who I must admit may not have know about the door Rule but other members of BV do and were there I have passed on the via text to him Shall I ask him to contact you

Enter

You sent

Yes please.

Enter

[REDACTED]

Have ask him to contact you Sorry I take the blame too As should have made clear to him about the door

Enter

[REDACTED]

Could I have your number Or are you on FB with [REDACTED]

Enter

22/04/2018, 15:30

You sent

My number is [REDACTED] I'm not on fb w him. Can the door policy be made clear to everyone? It's in the council agreement.

Enter

22/04/2018, 16:40

[REDACTED]

Yes I'll make sure it is

Enter

02/03/2020, 17:04

You sent

[REDACTED] There was an event on Saturday that finished very late; people still outside at 12:45. V noisy. My neighbour was v disturbed. Do you know what it was. Wondering who to contact. Also some late events the bottles are being thrown in the recycling when it's v late, can people be told how loud this is for residents? Thanks. [REDACTED]

Enter

04/03/2020, 11:44

[REDACTED]
[REDACTED] Oh sorry to hear that It was [REDACTED] pop up I think that must have been his team closing down. They did a great evening with some free places going to joy members but I think they didn't realise how long it takes to clear down they should have been finished by 11.30z Will have a word with future staff at events like this to make sure they are more aware how the sound can effect our neighbours Apologies again and thanks for bringing it to my attention Best [REDACTED]
Enter

04/03/2020, 14:43

You sent

Ah okay; yes it wasn't the event closing down [REDACTED] it was still going strong after 12:30 I'm afraid. So presume the bar closed pretty late judging by the noise. I don't think they were aware of a closing time.
Enter

24/08/2020, 12:05

You sent

[REDACTED] the base is disturbing us; working from home and children's care proceedings by phone and the noise is coming through. Please can do or be shut? Can't come over.
Enter

4 Jan 2021, 15:20

You sent

[REDACTED] hope you are ok. I wanted to let you know that there have been regular nighttime gathering in the pizza are by the cafe of a group playing music in the dead of night. Last night it was from 2am. On Christmas Eve it was so loud I reported it on the police website. It has been almost nightly since. I'm not sure who to report to (it's Hillstation area); and would appreciate your advise. They are taking cover there. We are so exhausted.
Enter

You sent

I could write to Luke Sorba etc? Or the police? Or Bold vision? Or all?!

Enter

You sent

Rap music at 3am is not the most relaxing for sleep.

Enter

4 Jan 2021, 18:42

[REDACTED]
[REDACTED] Sorry to hear this. I expect your right they are taking shelter Let me see what I can do
Enter

You sent

Thanks! Yes I think they've found a roof and cover!

Enter

4 Jan 2021, 19:17

[REDACTED]
[REDACTED] going To out up a sign and see if that help initially
Enter

6 Jan 2021, 00:13

You sent

Unfortunately people gathered playing music by midnight and have put the plastic cover back. Looks like another sleepless night so I will report it to the COVID met page.

Enter

31 Jan 2021, 00:07

You sent

Just to update you; unfortunately people gathered in the pizza area. Last weekend police were called by a neighbour but the same group seem to be back with music for after hours party. There are currently 11 people in the space behind the pizza oven.

Enter

31 Jan 2021, 08:47

[REDACTED]

Thanks for update [REDACTED] We had put a barrier up to stop entry so this is disappointing. What did the police say

Enter

31 Jan 2021, 10:51

You sent

[REDACTED] not sure what the police said as I didn't make the call. [REDACTED] has been over a couple of times to let them know they are disturbing people and two weeks ago they moved but last night only one group with the sound system moved. They just went round the barrier. All pretty young.

Enter

19 Jun 2021, 23:28

You sent

[REDACTED] who is in the cafe this evening? The music is on really loud at half past 11, and it seems the door is wide open... 😞 can you please let them know.

Enter

20 Jun 2021, 10:58

[REDACTED]

Oh sorry I was there until 11 and we only had background music on

Enter

20 Jun 2021, 12:17

You sent

I think it's when people clear up they wack on the music and the door opens. Is there like a clear instruction about that? As it's always been a problem. In the end I got dressed and went over at 20 to 12....she was v apologetic, and hadn't realised.

Enter

20 Jun 2021, 16:11

[REDACTED]

Sorry I make sure I reiterate this to staff

Enter

You sent

Thanks.

Enter

14 Jul 2021, 23:55

You sent

Woken by incredibly loud music just now. I got up and dressed and went over and the man there from Peppeckish said he had no information about noise. As this keeps happening I'll draft a formal complaint to the council, it's disappointing and very upsetting as I took it in good faith after my last message that you would do something but this is not the case.

Enter

15 Jul 2021, 08:29



Oh really He has been a pop up at our cafe for 3 years now and never has played music other than back ground. I will talk to him He does know about the noise as everyone does. Apologies will draft some thing today and send to everyone

Enter

21 Jul 2021, 14:33



Enter



Have spoken directly to all the staff since your last message as well as the pop ups. Im sure everyone is on the same page now.

Enter



This Sat we have the Lodnon African Gospel Choir performing until 10pm . Some people want to stand outside on the decking due to Covid Worries. I just wonder if that would be ok on this occasion for the doors to stay open? The music would be off by 10pm. Its so hot at the moment as well would really help.

Enter



Enter

21 Jul 2021, 15:14

You sent

That's fine. Glad it's all clearer. C. Thanks.

Enter

21 Jul 2021, 16:06



Thank you 🙏

Enter

26 Aug 2021, 21:19

You sent

Music loud again tonight; doors open...

Enter

18 Sep 2021, 20:45

You sent

Hi J; what time does the event finish? It's got a v loud base beat.

Enter

18 Sep 2021, 22:15

Have just asked them to make sure doors are closed and base is turned down

Enter

You sent

Thanks.

Enter

30 Sep 2021, 00:05

You sent

Just to let you know that [redacted] went over to ask them to turn the music down just b4 midnight. They show a complete disregard for any agreement around noise.

Enter

30 Sep 2021, 08:12

Oh sorry I left at 9.30 and singer was finished and just back ground music was on then

Enter

pls text or whatsapp me at the time earlier in the eve if there are any more problems so i can address it before it gets too late Apologies I do take it seriously and don't want to cause disturbance

Enter

30 Sep 2021, 09:39

You sent

It wasn't so bad earlier on; but I think they whack up the music for clearing up.

Enter

30 Sep 2021, 15:27

Have spoken to them again today here is my number [redacted]

Enter